Akron Zoo Birthday Parties - Frequently Asked Questions

Party Packages

Zooventure Birthday Basic- parties include

- A reserved party space for 2.5 hours
- Birthday Party Invitations
- Akron Zoo Birthday gift for the guest of honor
- Admission for 15 guests (any combination of adults and children)
- One birthday child admission is free

Zooventure Birthday Plus-Level Up-parties include

- Include a reserved party space for 2.5 hours
- Birthday party invitations
- Akron Zoo Birthday gift for the guest of honor
- Admission and parking for 15 guests (any combination of adults and children)
- One birthday child admission is free
- Snacks, drinks, party Akron Zoo party favors
- Your choice of train <u>OR</u> carousel rides for paid children in the party

Zooventure Royale- parties include

- Include a reserved party space for 3 hours
- Birthday party invitations
- Akron Zoo Birthday gift for the guest of honor
- Admission and parking for 15 guests (any combination of adults and children)
- One birthday child admission is free
- Snacks, drinks, party favors and Akron Zoo souvenirs
- Unlimited carousel rides, unlimited train rides for paid children in the party

An Akron Zoo staff member will set up the party space before your arrival and will clean the party space at its conclusion

How many guests are included in the birthday party?

Your party package includes Akron Zoo admission and free parking for up to 15 guests (any combination of adults or children). The Guest of Honor is free and does not count toward your total guest count (limit 1 free birthday child).

What if multiple children are celebrating their birthday?

One birthday child is included with each party package. Additional birthday children would count toward your total guest count. Additional birthday child gifts can be purchased for \$10 each.

Do the birthday child's parents count toward the number of guests included?

Yes. With the exception of the guest of honor, anyone who enters the party space is considered a guest of the party and will be counted toward your guest count. This includes siblings, family and chaperones.

Do I have to pay for infants?

Children under two years of age are free and are not counted toward your party size, however free infants will not receive the party favors or Akron Zoo souvenirs.

What happens if I have more than 15 guests?

➤ If you expect more than 15 guests to attend your party, there is an additional cost per person.

What is the maximum number of guests I can have for a birthday party?

- ➤ Our birthday party locations have a limited amount of space. 15-20 guests are the ideal number of guest for an Akron Zoo birthday party.
- Overall party size for Basic and Plus parties is limited to no more than 30 guest.
- ➤ Royale parties have a limit of no more than 40 guests. For larger party sizes, we recommend our Group Facility Rental Packages.

Some of my guests are Akron Zoo Members. Do they get in free?

Admission for Akron Zoo Members is not free when they are attending an Akron Zoo birthday party and Akron Zoo members will be counted toward your birthday party attendance.

How will my guests enter the zoo?

- You will receive admission wristbands for your guests during check-in. It is your responsibility to distribute the admission wristbands to your party guests.
- We recommend designating a friend or a family member to assist with this task so you may remain in the party space with guests who have already entered the zoo.
- All guests attending the party, with the exception of children under the age of two, will need to wear an admission wristband to enter the zoo.

Will my guests have to pay for parking?

> Parking is free and attendees will not be charged for parking when they arrive.

Where is the party location?

Spring and summer birthday parties

- These parties take place in one of our three outdoor party locations. These locations include 2 canopy covered party spaces next to our Conservation Carousel and a covered patio space next to the entrance of the Komodo Kingdom café.
- We will assign your specific party location based the type of party package you choose and your estimated guest count.

Fall and winter birthday parties

These parties take place at a reserved space in the zoo's covered, enclosed and heated Komodo Kingdom Patio. Two parties may take place at this location during the same timeframe; however, each party will have its own separate reserved area.

Does my party come with birthday cake and ice cream?

We do not provide cake or ice cream but you do have the option to add-on cupcakes or cake pops to your party for an additional cost.

Can I bring my own food?

- You are welcome to bring food, refreshments and birthday cake into the Akron Zoo, however we ask that you provide your own tableware and serving utensils for any food items you bring.
- We do not provide storage for food and are unable to provide to-go containers for leftover food.

PLUS and Royale birthday parties have the following food included with the package;

- Two 16" pizzas*, fresh popped popcorn, kettle chips and goldfish crackers. Beverages include water and fruit punch or lemonade (selection is based on availability and is subject to change). *additional pizzas can be purchased for \$14.00 each.
- Add-on options like cake pops, cupcakes, and veggie trays are available as add-on options for all parties.

What about decorations?

Your party space includes an A-frame "Happy Birthday" sign with the Guest of Honor's name on it and two linen covered tables (color varies).

- For the safety of our animals, we do not allow balloons, piñatas, silly string or confetti. Decorations that require nails, tape or hardware are not permitted. Decorations are not permitted on walls, ceilings or posts.
- Other guests have brought themed plates, cups, and tablecloths with pop up style centerpieces for the tables.
- To align with our conservation efforts here at the Akron Zoo we compost and recycle much of what we provide for your party. We encourage you to being recyclable materials (not required) and minimal decorations to cut back on landfill waste.
- There is a very limited amount of time to set-up for your party, so typically the natural scenery of the zoo is sufficient for the allotted timeframe.

Do you have a party helper option?

Our parties are self-led. At this time we do not provide a party helper for your party. If you have questions or concerns during your party time staff is on hand and can address them.

What if I want to bring in an outside Vendor?

We have on-site add-on options like face painting, animal encounters, and mascot appearances that must be booked in advance, but you can bring in an outside vendor with our approval.