

Behavior Guidelines:

This next section includes information that you will need to read and digitally "sign", indicating that you understand and agree to the following terms of the Akron Zoo's Camp program. If you have further questions, please contact the education department at ZooCamp@akronzoo.org

The Akron Zoo strives to provide excellent education programs to every participant. In order to do this, all participants must be respectful of both the instructor and other participants and maintain appropriate behaviors. Examples of some inappropriate behaviors would be: talking out while the instructor or another person is presenting, not keeping hands and feet to self, leaving the group during zoo tours (by walking ahead of the group or straying far behind), or any form of bullying.

In the event these expectations are not met, the following series of events will take place:

- Step #1: The instructor will redirect the child into a more appropriate behavior. This will be accomplished using correcting actions, such as moving a child's seat. The instructor will also provide a written summary of inappropriate behavior at the end of the day during regular pick up.
- Step #2: Education Staff will remove the child from the group, providing a quiet opportunity to think about their behaviors and their impact on the group. Once the behavior has subsided, the child will return to the group. When the child is signed out of the class by a parent, the instructor and Education Manager will meet with the parent to discuss any concerns and possible interventions.
- Step #3: If the above interventions do not provide adequate behavior change, a parent will also be required to accompany during the remaining activities and provide direct support for the child's behavior.
- Step #4: The child will be asked not to return to any future education programs and any future programs that have already been paid for will be refunded.

I understand that the Akron Zoological Park reserves the right to contact me in the event the Program Instructor feels my child requires assistance to continue participation in the program, or if my child's behavior is disruptive to the program.

I also understand the Akron Zoological Park reserves the right to terminate my child's participation in the program if he/she becomes aggressive towards the Instructor, program volunteers, other children, or if my child's behavior is not corrected after I have been contacted.