Going to the Akron Zoo!
Visiting the Akron Zoo right now might be different than before. Here’s what you can expect during your visit with the COVID-19 safety precautions in place.

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I’ll need to buy my ticket online ahead of my visit. I’ll need to select the half hour time period to enter the zoo.

I have the entire half hour to enter the zoo, and there’s no time limit on how long I can stay in the park.
Masks are required at the Akron Zoo for anyone 10 years or older.

Exceptions will be made for those with medical conditions.
I’ll enter the Welcome Center through the big, wooden double doors. I might have to wait in line as Akron Zoo staff members verify my tickets.
If needed, I can check out a sensory bag, free of charge, to use during my visit. I can pick up my bag at the ticket counter in the Welcome Center.
All pathways are currently one way. I’ll need to follow the arrows and footprints on the ground.
I’ll need to social distance from anyone who isn’t in my family. I’ll need to stay 6 feet apart. There are stickers on the ground throughout the park to help me know where I can stand.
Some areas in the zoo are closed right now. I am not able to feed the goats or go inside buildings. This is to help protect me, as well as the animals during the pandemic!

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If I get hungry, I can eat a meal or snack I bought from Grasslands Café or one of the Dippin’ Dots stands.
If I need a bathroom break, I will ask my group or family for permission. This way everyone knows where I am and I feel safe. All bathrooms are currently family restrooms.
Some areas will be loud, from people or from animals. I can always ask to go to a quiet area with my group.
I can also use headphones if the noises are too loud.
If I need a moment away, I can always step into the Guest Comfort Station – located across from the penguins.
I can ride the Conservation Carousel for a fun ride, but I might need my headphones because this area can be loud.
I can ride the train in Pride of Africa, which will take me on a tour of the area. I might even get to see the lions and other animals from a different angle!
The otter slide and play areas are currently closed.
I will walk on the designated paths and stay with my group. If I somehow get separated, I will find a zoo employee to help me.
The Akron Zoo employees all wear green uniforms. I can ask them questions about the zoo or the animals. I will wait my turn to ask my question.
Sometimes the animals are sleeping or it is too hot to come outside. I know that I can come see them again another time.
The zoo is under construction to build new and exciting areas for me to visit. While things are being built there are new sounds and sights every day. I might need my headphones around these areas.
When it is time to leave the zoo, I will get my things and say goodbye to the animals and the Akron Zoo employees.