

## Frequently Asked Questions

- Q. I reserved a Snooze for my troop/pack/group only, but now I don't think I'll be able to meet the 25 participant minimum (adults & children). Do I still have to pay for 25 people?**
- A. **Yes.** When you reserve the night for your group only you are responsible for either finding more participants or paying the difference.
- Q. Where will we be sleeping?**
- A. Campers will be sleeping in Komodo Kingdom, on a carpeted floor. Please bring a sleeping bag and pillow. The building is heated. We recommend bringing an air mattress; however a limited number of sleeping mats are available for adults only.
- Q. Where are the bathrooms?**
- A. There are bathrooms located inside Komodo Kingdom; no shower facilities.
- Q. Will we get to touch any animals?**
- A. Yes. You will get an education program and you will be able to touch one or two of our education animal ambassadors.
- Q. Will we really get to feed an animal?**
- A. Yes. Depending on the time of year and the size of your group, you will get to feed either our Farmland animals, our waterfowl, or our penguins. Which animals are fed by your group is determined by our Keepers and this decision is based upon each animal's husbandry needs. We cannot accommodate special requests to feed one particular animal.
- Q. What do we do if it is raining? Snowing? or Cold?**
- A. The programs are held rain or shine. There will be no refunds due to bad weather. We will conduct all activities even if it is rainy and cold. Please dress appropriately. In case of severe weather, we will conduct activities inside.
- Q. Will we be eating dinner at the zoo?**
- A. The program fee for Snooze at the Zoo does not include dinner. You must eat before arriving at the zoo. There will be a late night snack.
- Q. Will we be eating breakfast?**
- A. We will have a light breakfast.
- Q. Can you accommodate group members with special dietary needs?**
- A. Yes. Please call us to discuss food options at least two weeks before your overnight.
- Q. Does the staff go home at night, leaving us alone?**
- A. No. There will be at least one zoo employee spending the night with the group and there will be a security guard on duty all night.
- Q. Will we be able to earn badges during our overnight?**
- A. Depending on the badge, you may complete a whole badge, or at least complete several requirements.
- Q. Will we all get a souvenir?**
- A. Each *child* will receive a Snooze at the Zoo patch.
- Q. Where can I get more information?**
- A. You may contact the Akron Zoo Education department at (330) 375-2550 ext 7223.
- Q. Do I need to have a waiver/emergency treatment release form?**
- A. Yes. Everyone needs to complete the Emergency & Health History.